Electronic Acknowledgement Receipt				
EFS ID:	2606903			
Application Number:	10826160			
International Application Number:				
Confirmation Number:	8619			
Title of Invention:	Processing service requests for product support with indixed and clustered answer objects			
First Named Inventor/Applicant Name:	Hua-Jun Zeng			
Customer Number:	22801			
Filer:	David Steven Thompson/Pam Arsondi			
Filer Authorized By:	David Steven Thompson			
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Receipt Date:	18-DEC-2007			
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Application Type:	Utility under 35 USC 111(a)			
Payment information:	<b>.</b>			
Submitted with Payment	no			
File Listing:				

File Listing:									
Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)				
1	NPL Documents	BW7844.pdf	438402	no	8				
			0126589c8t2bdef7287cbd09f04b77a3e 00ax646						

Warnings:

Information:

		1697983			
Information:					
Warnings:					
5	NPL Documents	5447621.pdi	18a2847ac83726443eb56c4b10b93b00 9d58e263	110	4
		BW7821.pdf	235147	no	
Information:					
Warnings:					
4 NPL Docume	W E Documents	5 <b>44</b> 7623.pdi	4954d5747529403a2e3a1485f2805070 571c17a4	110	,
	NPL Documents	BW7829.pdf	206027	no	4
Information:					
Warnings:					
3	NPL Documents	BW7822.pdf	3a52232d0f0a6c09d6ea0eb9a67e69c1 bc35e662	no	7
			451077		
Information:					
Warnings:					
2	NPL Documents	BW7853.pdf	9oee6e4ab1175e94o67ad2adtaetb5d7 c3tt27f9	no	8
			367330		

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/IDO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filling Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filling date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filling Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filling date of the application.